



# ಕರ್ನಾಟಕ ರಿಯಲ್ ಎಸ್ಟೇಟ್ ನಿಯಂತ್ರಣ ಪ್ರಾಧಿಕಾರ

ಕಡತದ ಸಂಖ್ಯೆ CMP/128/23

ಪುಟ ಸಂಖ್ಯೆ 4

ವಿಷಯ Mannatha Kumari Choudhary

Ozone Umbana (Pavilion)

ಕಂಡಿಕೆ  
ಸಂಖ್ಯೆ

ಟಿಪ್ಪಣಿ ಮತ್ತು ಆದೇಶಗಳು

3/11

R & C file their submissions

office to send fresh

Referred letter in view of

same ends.

Next date Nov 16

40/2  
3/11

16/11/23

C - Balli  
R - Present.

Ashok K. Sahu  
Mannate K. Choudhary  
for  
has given an application  
withdrawing of complaint;  
Accordingly case is closed  
as settled.

Group for Respondent  
Ambar

40/2  
16/11

BEFORE THE KARNATAKA REAL ESTATE REGULATORY AUTHORITY

AT BANGALORE

IN

CMP/128/2023

BETWEEN

Mamata Kumari Choudhary &

Ashok Kumar Sahu

...COMPLAINANT

AND

M/s Ozone Urbana Infra Developers Limited

...RESPONDENT

APPLICATION FOR WITHDRAWAL OF COMPLAINT

We the Complainants beg to submit as under:

1. That we had filed compliant against the Respondent for refund with interest due to lack of progress in the Pavilion Project and stopping payment of delay compensation as per our mutual settlement agreement executed on 11-Jun-2020.
2. Since the developer has resumed the work in fair speed and promised to handover our Unit K003 in January -2024 as per their last communication through mail.
3. We do not want to proceed further with this complaint and hence seeking withdrawal of same.
4. We also want to bring on record that Due to non-compliance with mutual settlement agreement of delay compensation by the builder we would like to go for execution of the case no CMP/190605/2909 in future.
5. We want to retain our unit in the pavilion project  
Hence this application for withdrawal of the complaint.

PRAYER: It is therefore most humbly and respectively prayed that we may be permitted to withdraw the compliant.

Date: 16/11/2023

16/11

Place: Bangalore

Mamata Ku. Choudhary.  
Ashok Ku. Sahu.

Complainants



Mamata Choudhury &lt;mamatachoudhury@gmail.com&gt;

**Pavilion**

1 message

CRM Pavilion &lt;crm.pavilion@ozonegroup.com&gt;

Tue, Sep 19, 2023 at 6:19 PM

To: "mamatachoudhury@gmail.com" &lt;mamatachoudhury@gmail.com&gt;

Dear Ms. Mamata Kumari Choudhary,

Greetings from Ozone Group!

At the outset, we take this opportunity to thank you for the kind of support and patience you have shown. We greatly value this association and are dedicated to maintaining and strengthening our relationship.

The present email is issued to state that the Company regrets the delay and acknowledges the hardship cast upon our customers on this account. Various measures have already been put in place in order to ensure a seamless handover of the projects at Urbana.

We are pleased to inform you that construction works have been going on since a few months and your unit shall be ready for possession along with the OC by 31 Oct 2023 for Pavilion A to G Blocks and for Pavilion H, J & K by 31 January 2024.

We are in the process of inviting customers to visit the site and see the progress happening first hand, with prior appointment starting 23<sup>rd</sup> of September 2023. Our commitment to deliver the high quality products remains our top most priority.

While we are striving hard to ensure the work gets completed and the handover is smooth, we get to understand that there are a few customers who have been trying to take advantage of the present situation for their own benefit, by misrepresenting facts and figures and propagating against the Company by forming illegal groups / associations and instigating the customers in initiating legal battle against us. Please note that in case these kind of obstructions are created, it will only put us in hardship and cause further delay and lead to stoppage in works and also lead to unwanted complications and misunderstanding. Hence, we hereby request all your support to eliminate such elements from our Community.

Further to this, please be informed that we will not stop initiating legal action against such customers for defaming the Organisation and all necessary legal steps would be taken to put an end to this.

You will soon hear from our customer care representatives for scheduling the site visits to show you the work progress. Your feedback and suggestions are important to us to improve our offerings to serve you better.

We look forward to a continued support.

**Thanks & Best Regards**

Rekha.C

Manager- CRD

Land Line 080 – 40395600/ 9611786684 | Web: [www.ozonegroup.com](http://www.ozonegroup.com)